

Customer Benefits

10 key points that prove the Alcatel OmniPCX Office is the ideal solution for Small to Medium Businesses

1. An all-in-a-box e-communication solution that optimizes IT investment.

Allowing your company to focus on business, removing the need to spend effort on technology concerns.

Alcatel OmniPCX Office is a single system that satisfies every need of small to medium sized organizations:

- Secure shared Internet access
- e-mail
- Advanced telephony (TDM or IP based)
- LAN switching

2. A unique solution that increases your companies profitability.

- By streamlining the information flow
- By increasing your staff's and your organization's productivity
- Providing better service to your customers

3. The communication solution designed to reduce costs.

- Alcatel OmniPCX Office advantageously replaces unrelated multi vendor components
- Reducing installation, maintenance and training costs
- Total Cost of Ownership can be reduced by about 20% to 30%

4. A powerful solution that aids business growth.

- A set of up-to-date embedded communications applications that enables the company to effectively address new markets, new customers, and easily develop and deploy new services.
- A foundation upon which a seamless transition to e-business can be achieved

5. Alcatel OmniPCX Office is easy.

- User friendly interfaces are provided for telephony, Internet, e-mail, unified messaging ...etc
- Applications are pre installed, being dynamically enabled by the use of soft keys
- Simplifying the effort required to maintain, use, purchase and enhance

6. Alcatel OmniPCX Office is highly modular.

- A modular expandable design to fit exactly with your need. You only pay for what you use.
- Simply add additional modules and/or racks as your business grows

7. Alcatel OmniPCX Office is scalable. Capitalize on your investment.

- Smaller business may initially require only a voice and secure Internet access solution. Upgrading later with more applications such as email or a voice-over-IP
- In terms of number of users the system can be tailored to support between 6 and 236

8. Alcatel OmniPCX Office is reliable. Available when you need it.

- Built to telecom grade standards
- Utilizes the reliable real-time Linux operating system

9. Alcatel OmniPCX Office is open. Access to new applications.

- Supporting all the major industry standards for communications, data and internet - IP, PPP, SMTP, IPsec, PAP/CHAP, CSTA ...etc
- Standard interfaces allows inter-working and integration with many third party applications (CTI, hosted services ...etc)
- Easily integrated into an existing LAN environment (as it supports natively IP protocol).

10. Alcatel OmniPCX Office is future proof. The new generation of communication systems.

- State of the art design and component usage
- Modern day feature friendly telephony applications
- Shared, secure Internet access
- Embedded local LAN switching capability
- Based on industry standards makes it a future proof solution that protects your investment