



**Our Wireless Communication Solutions will help you to communicate  
with maximum efficiency and safety in your work environment**

# **PACCS<sup>3</sup> Wireless Handset Solution**

## The Wireless Advantage

### Wireless Advantage

How to save money

PACCS<sup>3</sup> Integration

PACCS<sup>3</sup> Handsets:

- DT292
- DT4x2 Series
- DT430 ATEX
- DT590

Our Services

PACCS<sup>3</sup> Clients

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**With our wireless solutions, your customers get through to you even when you are away from your desk - saving both of you time and frustration.**

Customer service is radically improved because clients get through to the person they need to speak to first time, every time.

Your whole organisation is seen to be much more efficient. Reduced mobile call charges and an increase in the number of calls that are received the first time means for fewer outgoing calls.

The major benefit for your business is dramatically lower phone bills and increased productivity. Your communications will have a new level of flexibility - office space can be used differently without the need for wired desk phones, you can choose what best works for your staff.

By improving your level of customer responsiveness and solving client's problems faster, you leave the competition behind. With the PACCS<sup>3</sup> XP-M & NETcall you can receive messages from any web browser and SMS from handset to handset including access to the company phonebook

**“It goes where you go, works where you work”**

## Value added communication with DECT

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**Based on the latest DECT-GAP technology, now used throughout the world as the preferred optimal solution in communications**

- ✓ Seamless integration with IP/VOIP
- ✓ Quality of voice service delivered
- ✓ Reliability and consistency of service
- ✓ Cost to maintain
- ✓ Cost to implement and expand
- ✓ Ease and ability to expand without major topology changes
- ✓ Ability to integrate with messaging to enable viable OH&S and Security solutions.
- ✓ Low radiation level
- ✓ Intrinsically safe
- ✓ Latest technology available
- ✓ Security of DECT Radio signal (encrypted), eliminating associated eavesdropping, loss of confidentiality or
- ✓ Loss of productivity

## How to save money each day of the year

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### A quick mobile study

For a company with an average of 30 staff over a 1-year period with free internal calls and no outbound calls made outside the monthly plan.

$$30_{\text{Staff}} \times \$40_{\text{per month plan}} \times 12_{\text{months}} = \text{AUD } \$14,400 \text{ per year}$$

For a company with an average of 10 staff per shift, over a 1-year period with no free calls, with 2 telephone calls per staff member on GSM per 8hr shift, with 3 shifts on a 24/7 basis.

$$2_{\text{calls/shift}} \times 25c_{\text{flagfall/call}} \times 30c_{\text{per 30sec}} \times 2_{\text{minutes/call}} = \text{AUD } \$2.90 \text{ per staff/shift}$$

$$10_{\text{Staff}} \times 3_{\text{Shifts/day}} \times \$2.90_{\text{staff/shift}} \times 365_{\text{days}} = \text{AUD } \$31,755 \text{ per year}$$

Over a 1-year period, the total cost could be:

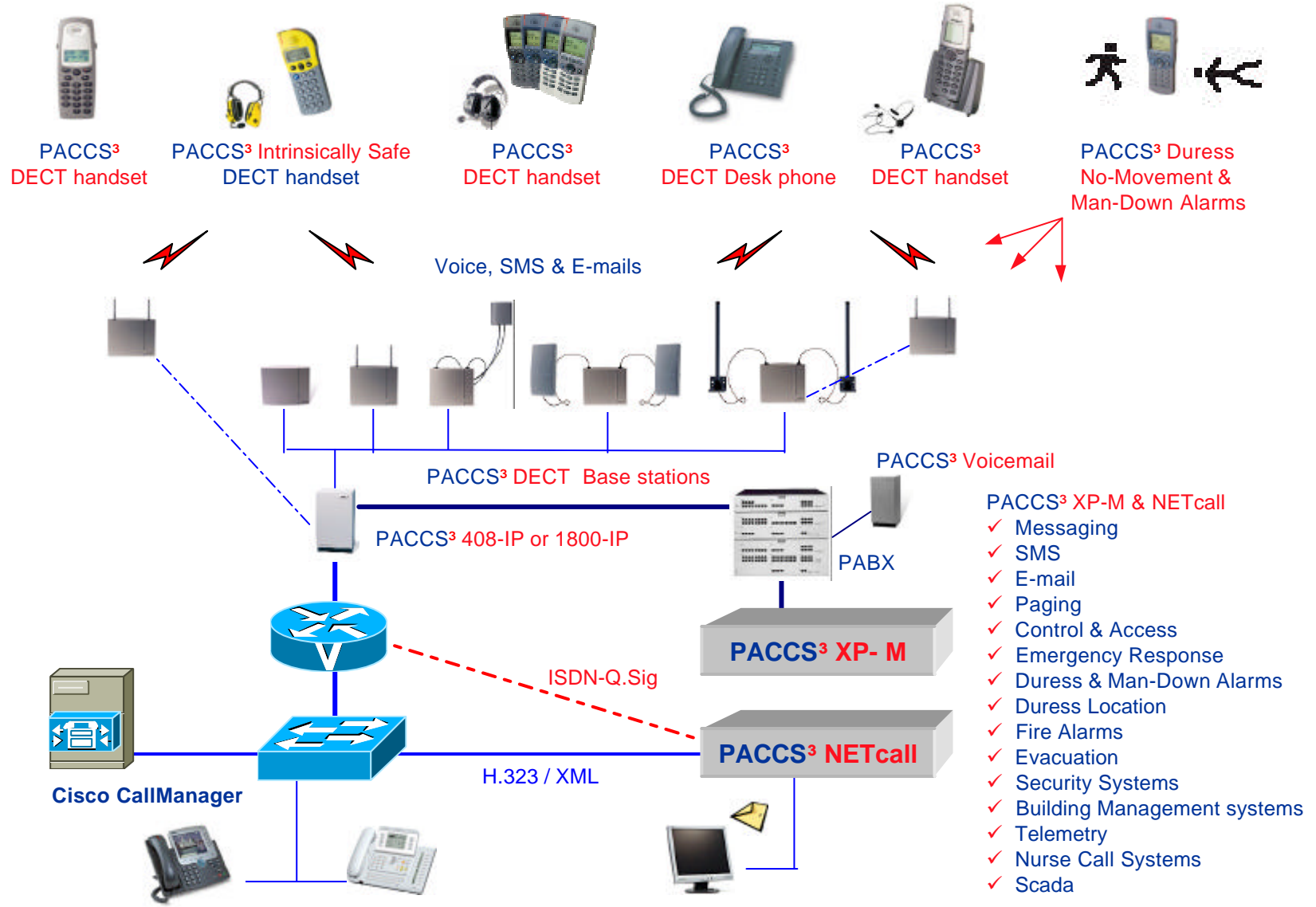
$$\$14,400_{\text{per year/plan}} + \$31,755_{\text{per year/calls}} = \text{AUD } \$46,155 \text{ per year}$$

It should also be noted here, that the use of SMS and the retrieval of voice mails have not been included in this calculation, and that the total cost could be higher.

With using our solution, a company could approximately have a ROI in about 6-12 months, for companies with larger staff mobile usage, the saving made each year will escalate very quickly.

# PACCS<sup>3</sup> 408-IP & 1800-IP - PABX - VOIP Integration

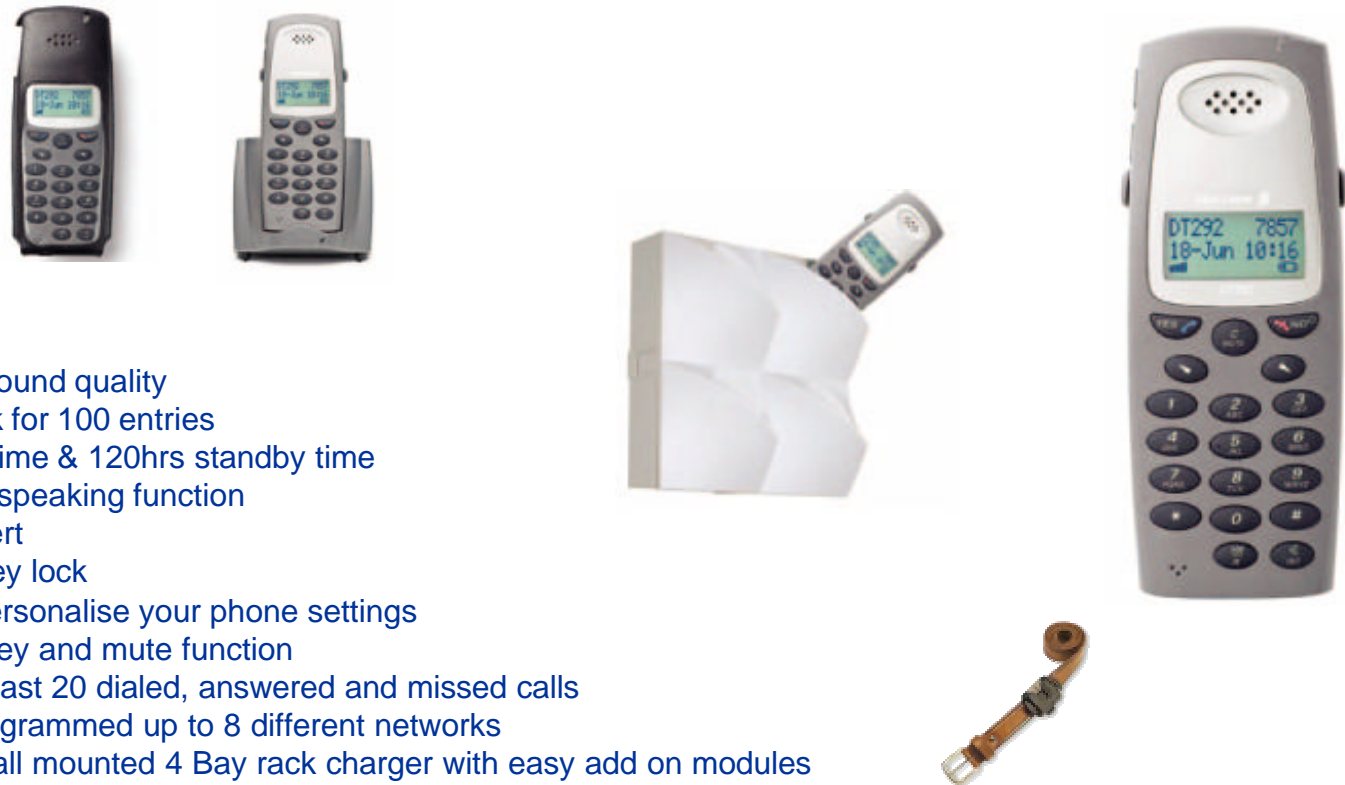
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## DT292 - Enhances mobility

The sturdy DT292 offers excellent value for a wide range of working conditions.

The DT292 combines outstanding design with supreme sound quality at an attractive price. The user friendly menu makes accessing the wide range of features simple and straightforward.



- ✓ Supreme sound quality
- ✓ Phonebook for 100 entries
- ✓ 17 hrs talktime & 120hrs standby time
- ✓ Handsfree speaking function
- ✓ Vibrator alert
- ✓ Phone & key lock
- ✓ You can personalise your phone settings
- ✓ Message key and mute function
- ✓ Redial the last 20 dialed, answered and missed calls
- ✓ Can be programmed up to 8 different networks
- ✓ Optional wall mounted 4 Bay rack charger with easy add on modules
- ✓ Optional leather carry case
- ✓ Exchange of phonebooks (manual download with dongle)

## DT4x2 series - We meet your needs

For smart and secure communications the DT4x2 Series have all the functions you might want in a wireless telephone

- ✓ 2 in one – messaging, and cordless telephone
- ✓ 8hrs talktime & 80hrs standby time (with no active alarms)
- ✓ Robust, dust, and waterproof, IP64
- ✓ Large, mechanically protected, and scratchproof display
- ✓ Duress, man-down, no-movement alarm with PACCS<sup>3</sup> XP-M& NETcall
- ✓ Illuminated display and keypad
- ✓ SIM card for identity and personal settings
- ✓ Up to 10 modes with personalized settings
- ✓ 3 programmable soft keys for each mode
- ✓ 10 programmable hot keys
- ✓ Manual or automatic keypad lock
- ✓ Time and date indication
- ✓ Ring signal easily silenced
- ✓ Vibrator alert
- ✓ Separate loudspeaker for ring signal and
- ✓ Loudspeaking function
- ✓ Sending/receiving messages (SMS) with PACCS<sup>3</sup> XP-M& NETcall
- ✓ Two different text sizes
- ✓ Headset connector as option, IP64 classified



## DT4x2 series - Flexible and user-friendly

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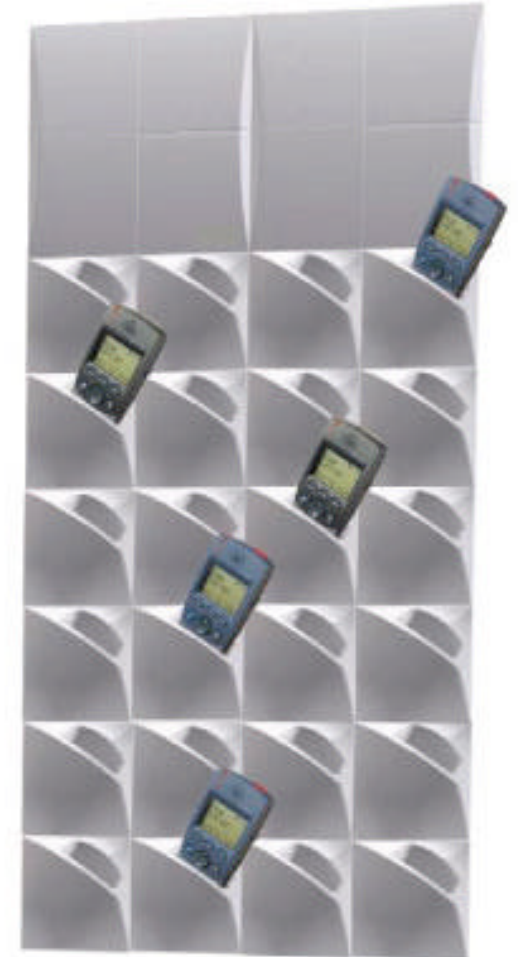
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- ✓ Powerful ring signal, LED and vibrator
- ✓ Answer by
  - Hook button
  - Volume buttons
  - Automatic answering
- ✓ Mute button to silence ring signal
- ✓ Optional wall mounted 4-Bay rack charger with easy add on



- In any environment: silent, noisy, bright or dark





## DT4x2 series - Operational 24/7, in any environment

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- ✓ Vibrator for quiet and noisy surroundings
- ✓ Illuminated display and keypad for dark surroundings
- ✓ Robust for dirty and wet surroundings
- ✓ Fast charging (1h) and easy battery replacement
- ✓ Wall mounted charging rack
- ✓ Spare battery charging
- ✓ SIM card for instant replacement in case of failure
- ✓ Classified according to IP64
- ✓ Loudspeakers are covered with GORE-TEX
- ✓ Water and dust resistant with the headset connector (TPE cover)
- ✓ Industrial protector headset when communications are at a high priority and where noise might be of an issue, great for e.g. manufacture area, ideal for forklift / logistics drivers



- ✓ Mute button to switch off microphone
- ✓ Microphone with suppression of surrounding noise
- ✓ Hands-free loud-speaking mode with loudspeaker directed upwards for best sound quality
- ✓ Together with the desktop charger - a perfect desk phone

## DT4x2 series - Handset display

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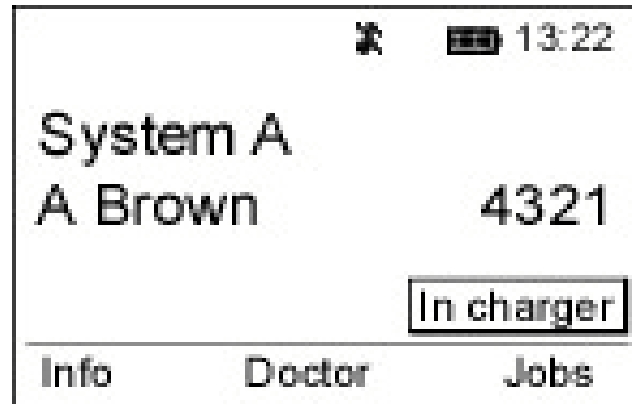
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Shows time and icons

System Information

User Information

Status information

Shows soft key functions



Appears on a Soft key in call list when it is possible to add the phone number to the local phone book



The "contact" icon is viewed when it is possible to get a phone number from the local phone book, e.g. to add it to a function



"Interactive message" icon is added in front of an incoming interactive message



"Read interactive message" icon is added in front of read interactive messages in message list

## DT4x2 series - Alarm presentation

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No-movement alarm (optional with PACCS<sup>3</sup> XP-M & NETcall )

- Time settings and ALS



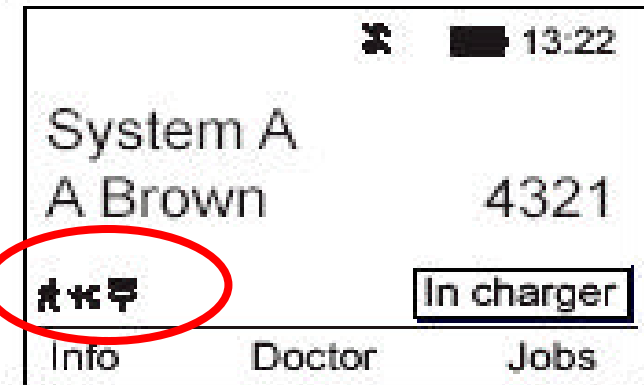
Man-down alarm (optional with PACCS<sup>3</sup> XP-M & NETcall )

- Time settings and ALS



Pull-cord alarm (optional with PACCS<sup>3</sup> XP-M & NETcall )

- Delay before alarm  
(place in desktop charger)



## DT430 ATEX - Intrinsically safe

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### When safety is everything

The DT430 ATEX delivers complete mobility when on location and boasts a number of safety features in one handset by combining cordless voice communication, short messaging and alarm functionality. It incorporates automatic and manual alarm functions. The durable IP-64 classified casing resists water spray, dust and soil.

The DT430 ATEX cordless phone is the ideal telephone for working in an environment that requires intrinsically safe equipment. Being the only intrinsically safe handset approved for the Australian market, it delivers a number of impressive safety features in one handset by combining cordless voice communication, short messaging and alarm functionality. For emergency solutions it has a one-button personal alarm, plus an automatic no-movement sensor.

- ✓ Intrinsically safe handset
- ✓ Easy to read LCD display
- ✓ Integrated Vibrating Signal
- ✓ Accessible to callers in any location
- ✓ Battery is screw locked for utmost safety
- ✓ Sturdy buttons and crisp LCD display for easy handling
- ✓ Personal phone book with 75 quick dial entries
- ✓ 10 Most frequently dialed numbers
- ✓ 20 last dialed numbers for quick redialing
- ✓ Built in vibrator for noisy environments
- ✓ Wireline speech quality, regardless of location



### Peace of mind in hazardous working conditions

- ✓ Fast response in emergencies
- ✓ Rapid help for injured staff
- ✓ Increase personal safety
- ✓ Two alarm settings, including automatic no movement alarm with PACCS<sup>3</sup> XP-M & NETcall
- ✓ Receive urgent messages, even when on the phone with PACCS<sup>3</sup> XP-M & NETcall



## DT590 - Maximum mobility

The DT590 offers the most demanding customers advanced state-of-the-art technology and full business functionality.

It allows employees to communicate from any place in the enterprise, therefore significantly increasing the efficiency in the organisation.

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- ✓ 20hrs talktime & 140 standby time
- ✓ Handsfree function
- ✓ Personal Phonebook
- ✓ Company Phonebook with PACCS<sup>3</sup> XP-M & NETcall
- ✓ Handsfree speaking function
- ✓ Sending & receiving of SMS Messages with PACCS<sup>3</sup> XP-M & NETcall
- ✓ Vibrator alert
- ✓ Alarm Clock
- ✓ Calculator
- ✓ Preference settings
- ✓ Easy access to your PABX features like divert, absence, transfer, etc.
- ✓ Optional wall mounted 4 Bay rack charger with easy add on

## Our International Coherent Services

### Business Partners

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### Helpdesk - 1300 765 543

- ✓ Monday - Friday, 9 - 5 business hours
- ✓ Sales & customer support
- ✓ After-market sales
- ✓ Remote access maintenance
- ✓ 48 hr Advanced Warranty Replacement Scheme
- ✓ Ask us about our "Easy Cash Flow" rental plan options

### On site solutions

- ✓ Site surveys / assessments
- ✓ On site maintenance
- ✓ On site training
- ✓ Disaster recovery

### Wireless Design

- ✓ Analysis
- ✓ Customisation
- ✓ System upgrades

### Other services include

- ✓ WPBX & PABX
- ✓ Messaging & Paging Systems
- ✓ Video conferencing
- ✓ W-VOIP
- ✓ Micro communications
- ✓ BAR-code systems
- ✓ Wireless LAN
- ✓ RF tagging
- ✓ Facilities management and Stress management solutions



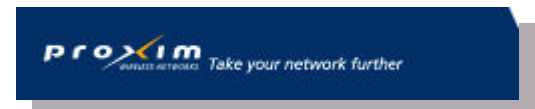
AVAYA



ERICSSON  
TAKING YOU FORWARD

HeartMath®

HUAWEI



SHYAM

symbol®

TOSHIBA Australia and New Zealand

## Some of our international PACCS<sup>3</sup> Clients

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# THANK YOU

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**Mikhaël van Aken**

Communications Development Manager

